

# EFFECTIVE COMMUNICATIONS

## Effective Communications Certificate Program Completion Checklist

*Complete all seven courses by attending live-webinars to earn the certificate. You may complete the course credits in any order.*

Course Title	Delivery Method	Completion Status
Communicating Effectively	Live Webinar	
Difficult Conversations	Live Webinar	
Generational Differences	Live Webinar	
Conflict Resolution Skills	Live Webinar	
Emotional Intelligence	Live Webinar	
Negotiation Skills	Live Webinar	
Effective Online Presentation Skills (Part 1 & Part 2)	Live Webinar	